

ROBINSON



Share the moment



Sustainability Report 2024

Contact/Responsibility:

Veli Sakca

Technical Manager

Tel.: +90(242) 824 63 84

E-Mail: Engineering.camyuva@robinson.com

ROBINSON  ÇAMYUVA



Content

- 03 Foreword
- 04 Management & Sustainability
- 05 Environment
 - Unsere Environmentpolitik
 - Energie
 - Water
 - Waste & Pollutants
- 10 Community & Supply Chain
 - Our Employees
 - Work Accidents
 - Supply Chain Management
- 14 Procurement and Stakeholders & Our Guests
- 15 Goals for Sustainable Development
- 16 Social & Local Engagement, Child Protection
- 18 Certifications & Awards



Foreword

The topics of environment and sustainability are an important and central part of our hotel's strategy.

This is not only aimed at reducing our CO₂ emissions, but also at minimizing our energy consumption, waste generation, and use of chemicals.

In addition, social engagement holds great importance for us, so that the community and local population can benefit.

To continuously review and improve our commitment to environmental protection and sustainability, we are certified according to several external standards.

With this report, we aim to inform all stakeholders about our sustainability efforts and the progress we have made over the past three years.

Yours sincerely,

Ilker Oktay
General Manager

Management & Sustainability

Our hotel maintains a high standard in terms of its corporate responsibility. We are fully aware that we have a significant impact on the environment, economic development, the training and advancement of our employees, as well as their health and well-being.

Our goal is to keep our (negative) impact on the environment as low as possible—both now and in the future—while strengthening local communities and providing the best possible experience for our guests. To achieve this, we have set the following objectives: improving energy and water efficiency, reducing waste and recycling recyclable materials, raising awareness among guests and partners, promoting sustainable purchasing, and encouraging volunteer work. We therefore call our sustainability strategy ROBsponsible—an approach summarized under three main pillars:

R-educer - R-ecycle - R-eflect

The new guidelines of the "ROBsponsible" method support the TUI Group's sustainability strategy "Better Holidays, Better World."

Goals are formulated, actions to achieve them are planned, activities carried out throughout the year are documented, and at the end of the year, results are compared with the goals. Based on this, new goals and actions are defined for the following year.

Our Code of Conduct includes a commitment to climate protection, and our employees are sensitized to the topic through training. In addition to promoting our employees and ensuring good working conditions, the development of the destination on-site is also a key objective. The sustainability report is based on three core areas: Environment, Society, and Local & Social Engagement.



Environment



Our Environmental Policy

ROBINSON CAMYUVA is aware of its responsibility towards the environment and society, believes in sustainable development, and is committed to the following actions:

- Compliance with applicable international and national legislation as well as the requirements of the ISO 14001 standard.
- Creating good working conditions through individual and group discussions with employees, training sessions and workshops, performance evaluations, career development meetings, annual reports, and surveys.
- Respect for human rights is a core value at ROBINSON. We strive to act in accordance with human rights in our relationships with employees, suppliers, business partners, guests, and the communities in which we operate, and to raise awareness of this issue. These guidelines include the Universal Declaration of Human Rights, the Declaration on Fundamental Principles and Rights at Work of the International Labour Organization (ILO, 1998), and the UN Guiding Principles on Business and Human Rights under the United Nations Global Compact.
- Economic sustainability includes all policies and practices developed by our company to ensure the continuity of its economic activities. Our goal is to create added value for our business through risk management, a strong corporate structure, and maximum performance.
- In our procurement processes, we adhere to principles of quality, price, environmental impact, and guest satisfaction. We place particular emphasis on the health of our guests and employees and prefer high-quality regional products, provided they meet our quality standards.
- We pay special attention to all factors that may lead to environmental pollution. Therefore, we strive to minimize and continuously reduce all forms of pollution.
- To ensure the proper use of natural resources, we monitor and implement technological developments.
- Our guests are at the center of our daily work. We aim to provide them with a healthy vacation, understand their expectations, wishes, and needs, and plan and deliver our services accordingly.
- We share our environmental activities with employees, guests, suppliers, and society.
- Environmental awareness is part of life and education that meets needs. Therefore, we also advocate for the promotion of environmental awareness within the education system.
- We have developed principles for waste management to encourage more conscious consumption among employees, guests, suppliers, and partners, which contributes to waste reduction. Our goal is to continuously measure environmental impacts, link the results to defined environmental objectives, and thus ensure ongoing monitoring and optimization.

Energy

Our hotel features various energy-intensive infrastructures such as swimming pools, air conditioning systems, and refrigerators. Our goal is to reduce our CO₂ emissions by 1%. We aim to source electricity exclusively from renewable energy sources and to improve our energy efficiency.

To achieve these goals, several measures have been implemented in recent years:

In 2023, the buffet area was enclosed and air-conditioned, which led to approximately 5% higher energy consumption compared to 2024.

Additionally, we prioritize regional purchasing whenever possible. This helps minimize the CO₂ emissions from our partners' delivery vehicles, reduce environmental impact, and support local labor and skilled professionals.

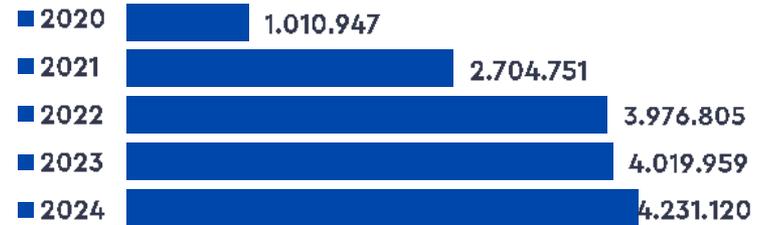
Our hotel also operates a combined heat and power (CHP) plant powered by gas. Compared to conventional power plants, this system produces about 30% fewer CO₂ emissions.

Furthermore, ten drinking water dispensers have been installed throughout the hotel, significantly reducing the consumption of plastic bottles.

To continuously save energy, all unused hotel rooms are darkened with curtains in the summer and kept insulated by closing curtains in the winter.

Solar collectors support hot water production, and air curtains are used on doors in cold storage areas and general spaces with active cooling systems (such as terraces and gardens) to retain cool air inside.

Total energy consumption (in kWh)



Total energy consumption per guest per day (in kWh)



Through training and appropriate communication channels, we raise awareness among our employees and guests about this topic.

As a result, bed linens and towels are now only changed upon the guest's request, in addition to the standard schedule. Higher occupancy leads to increased consumption of energy resources.

In 2019, we welcomed more guests than in previous years. Nevertheless, the increase in energy consumption remained within a manageable range.

Water

In addition to protecting energy resources, reducing water consumption is one of our hotel's main goals. Despite the COVID-19 pandemic and the associated hygiene regulations, we have successfully reduced total water consumption per guest per day by approximately 0.5-1% since 2017. Our goal is to continue this trend in the coming years with a reduction of 1-1.5%.

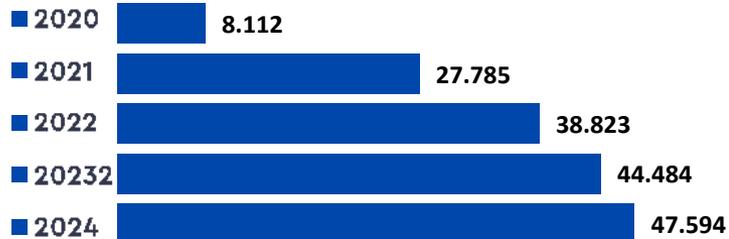
For example, the installation of flow restrictors and the maintenance of hotel infrastructure to prevent leaks have resulted in savings of around 12 liters per guest per day. Our target was achieved by saving an additional 7 liters per guest per day. We also raise awareness among our employees and guests about water consumption - for instance, through cards placed in rooms and notices in public restrooms.

We source our water from the Kuzdere water network in Kemer. After use, it is returned to the wastewater treatment plant in Kemer and reused. The transportation company ASAT is responsible for these processes



ROBsponsible

Total water consumption (in m³)



Total water consumption per guest (in m³)/Tag (in l)



Waste Management & Hazardous Substances

As part of our goal to reduce waste by 0.5-1%, we successfully lowered this value by 2% in 2024.

Further waste reduction remains a key priority for our hotel in the coming years.

We measure food waste and take action to minimize it further. For example, we train our staff and inform our guests about our meals and the steps we take to prevent waste. Our food is sourced from sustainable and regional suppliers.

The products we use – such as cleaning agents – are environmentally certified and biodegradable.

Additionally, we aim to reduce the amount of cleaning products used by 0.5-1%.

Waste (in kg) per overnight stay



In 2021, we implemented a waste management system that encourages our guests and employees to separate waste. For this, we received the “Zero Waste” certificate from the Ministry of Environment and Urban Development.

Our certified partners ensure that recyclable materials such as paper, plastic, glass, and hazardous waste are collected by certified companies.

Paper, plastic, cans, glass, batteries, and towels are separated and recycled according to their designated colors in appropriately labeled waste bags.

Community & Supply Chain



Our Employees

Currently, our hotel employs 283 staff members from six different nations. 6.5% of our employees come from other countries, while 93.5% are from Turkey. The proportion of female employees is 24%. We also provide employment opportunities for people with physical disabilities; in 2023, they made up 2% of our workforce. Apprentices aged 16 and above accounted for approximately 9% of our staff in 2023.

We apply both national and international standards in the areas of environmental protection, labor law, and safety. Through comprehensive training and education programs held twice a year, we educate our employees not only on sustainability topics. We strive to raise environmental awareness through continuous sensitization among colleagues – for example, through meetings, notices, emails, or briefings.

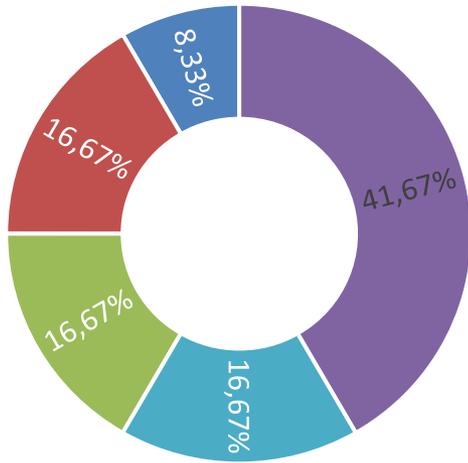
A high level of job satisfaction is particularly important to us. Therefore, we regularly conduct employee satisfaction surveys through external organizations to promote engagement, company loyalty, and overall satisfaction. The further development of our employees is also of great importance to us. We foster a culture of training and development, with a strong focus on internal promotion to leadership positions. Supporting career paths is one of our key goals in human resources management.

We place great importance on compliance at all levels, offer every employee the opportunity to report anonymously to management, implement comprehensive training measures, and inform everyone about internal job postings. All of these are central and very important building blocks in our relationships with our employees.



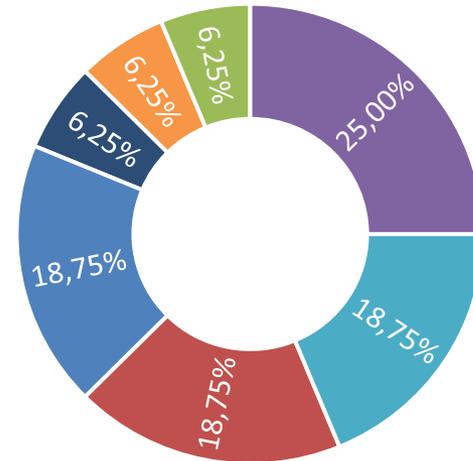
Work Accidents 2023 - 2024

2024



- Housekeeping
- Restaurant
- Bar
- Kitchen
- Stewarding

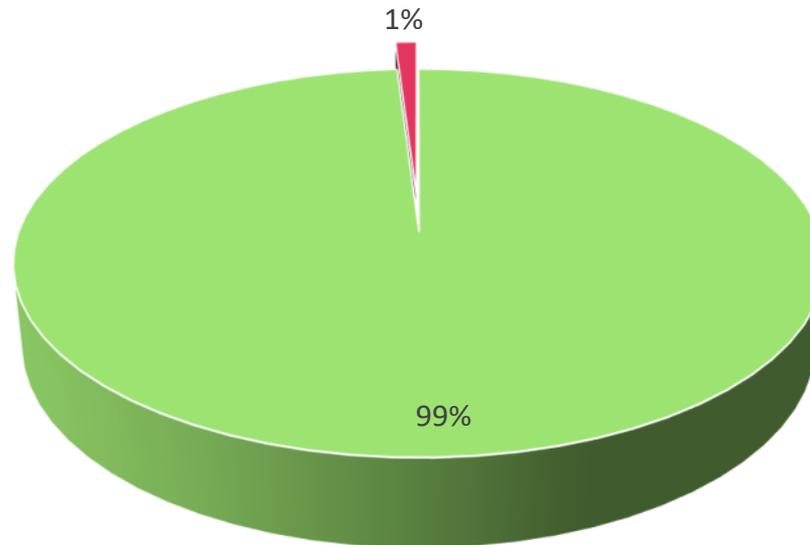
2023



- Housekeeping
- Restaurant
- Bar
- Kitchen
- Stewarding
- Entertainment
- Watersports

Supply Chain Management

Suppliers



■ Local Suppliers ■ Oversea Suppliers

Procurement and Stakeholders



Our procurement team is committed to prioritizing sustainable, environmentally friendly, and regional products. For any renewal of technical equipment, proof of environmental compatibility is required. When purchasing food, we prefer fresh, regional, and sustainable products to avoid long transportation routes.

Throughout the entire value chain, we involve our stakeholders. When selecting contractual partners, we ensure shared goals in climate protection and engage in dialogue with experts from science, government, and non-governmental organizations. We also coordinate closely with the local community.

Our Guests



Our hotel is committed to its environmental values, which it shares with both guests and employees. Upon request, guests can speak with our environmental officers at any time to ask questions about environmental and sustainability topics. An environmental tour, guided through the club grounds by our environmental officer, is also available upon request.

Guests are always invited to participate in our environmental initiatives and sustainability efforts. Information is available on the in-room TV info channel, in the hotel entrance area, and at the reception desk.

We communicate our activities through our Sustainability Report, popular social media channels, and numerous information boards throughout the club grounds.

ROBINSON ÇAMYUVA is committed to integrating the defined development goals into all its activities. These activities, carried out in the spirit of sustainable development, are shared with all stakeholders through the annually prepared.



Social & Local Engagement



Social Engagement



Social & Local Engagement

We also care deeply for people with physical and/or mental disabilities in our region. For example, we gifted Mr. Halil Alkan a new electric wheelchair. It is a heartfelt mission for us to use the opportunities provided by tourism to do good for the people and communities around us. What matters most is making a direct impact locally.

Together with our guests, we collect donations for a project dedicated to protecting local stray dogs and cats. As ROBINSON ÇAMYUVA, we regularly donate dog food, cat food, appropriate accessories, and care products.

Protection of Children



We condemn all forms of child abuse, as they represent a fundamental violation of children's rights and dignity. We do not employ children and immediately report any suspicious activities involving children—whether by employees or guests—to the local authorities. Our staff are trained to recognize signs of child endangerment and to report such incidents to their supervisors. We reserve the right to terminate any relationship with individuals or companies associated with child abuse.



Certifications



The internationally recognized Travelife certification is particularly used within the TUI Group to assess sustainability performance. To obtain this certification, a dedicated sustainability organization and measures that incorporate both ecological and social aspects are required. Audits are conducted by an external auditor. The Gold certification, awarded for meeting 163 criteria, is valid for two years.



The most environmentally friendly hotels in the TUI Germany portfolio are awarded the TUI Environmental Champion title. The basis for this recognition is the Travelife criteria. An additional measure of success is the feedback from the TUI guest questionnaire, specifically the question: "How satisfied are you with the environmental protection measures?" Both values are considered in the annual review and selection of the best hotels..



The Blue Flag is an environmental label in the field of sustainable tourism, awarded annually to beaches along coasts, inland waters, and marinas that met standards in the previous season regarding environmental education, environmental management, service quality, and water quality. (TURÇEV) The Blue Flag is awarded by the Foundation for Environmental Education (FEE)..

